

## Applications Analyst

Are you looking to grow your professional career in a rural community? Do you want to work for an innovative company that will invest in your potential? Welcome to HyLife; Canada's leading pork producer. HyLife creates limitless opportunities for passionate professionals in a global business setting. Our growing company is searching for top talent to join our team in the role of **Applications Analyst**, reporting to the **Applications Manager**. This opportunity is located in the community of **Neepawa, MB**.

Your days will include:

- Gather and document business requirements for various projects including internal application development, proposed packaged software solutions, as well as for integration solutions and data extraction/reporting. Filter through user requests to determine the underlying true needs.
- Work with the business to identify techniques for improving processes and application usage, and to manage changes to existing processes.
- Support project delivery of application and data-related projects, with tasks assigned by the Applications Manager.
- Provides 2nd level user support for business applications and reports/data, including:
- Log and track support incidents for various applications issues from users and provide responses.
- Investigate support incidents and resolve where possible; identify and document problems for escalation to product vendors as needed.
- Assist with implementation of new software applications or new features for existing applications.
- Work with the IT Department to plan and perform upgrades and service packs for enterprise software.
- Develop and Deliver formal plans for end user training and orientations for enterprise software applications.
- Collect information for end users including permissions, client configuration and training/orientation requirements.
- Modify or create customized reports using packaged software reporting tools, advanced Excel reports and other analytical and business intelligence tools.

To succeed in this role, you possess:

- Post-Secondary Education in Computer Science, or related
- 2 years in IT or Software Development role
- Knowledge of enterprise software in a manufacturing environment including production & packaging, time and labour, inventory and financials, equipment R&M
- Knowledge of Microsoft Office (Excel, Word, Outlook, PowerPoint; VBA and Visio optional)
- Problem solving and investigative skills including information gathering and troubleshooting
- Basic understanding of database structure with the ability to connect, query, and extract data for reporting or troubleshooting purposes
- Ability to understand and follow instructions in technical documentation
- Effective communication and interpersonal skills
- Highly organized with ability to multi-task
- Report writing skills including charts, graphs, dashboards, etc

If you thrive on new experiences and want to be a part of a team with international reach, apply today at: <http://hylife.com/current-opportunities/>

**Your future starts now!**

For more information about Neepawa: <https://www.neepawa.ca/>

*Experience that would be relevant for this opportunity: Computer Systems Analyst, Software Quality Assurance Analyst, Software developers, Computer User Support, Computer Programmers*



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