
Full-Time Service Technician - Secureall Inc.

Secureall Inc. is looking to hire a full-time Service Technician who has experience installing commercial, or residential glass. We are looking for someone who cares deeply about customer service and is driven to complete the task right, the first time.

The ideal candidate is a hard-working team player who is willing to put in the effort to expand their knowledge of the trade.

Secureall is a busy shop offering all kinds of new glass options or retro-fits for existing windows, doors, heavy equipment, and even custom glass orders.

We take great pride and care in the services and products we deliver.

Customer satisfaction drives how we behave, and guides us to ensure we get the job done right the first time, every time.

Job Description:

- Fabrication, and installation of RockGlass products.
- Taking great care to maintain the highest level of customer service and quality workmanship while performing window repairs and/or installations with RockGlass windows and doors.
- Going above and beyond to ensure safety policies and procedures are understood, followed, and shared with all those you work with.
- Cleaning/cleanliness must be a priority **every day**. There must be an element of cleanliness in everything you do, so you **MUST** understand and respect the importance of cleaning as you go.
- Understanding, striving to achieve, and maintaining excellent customer relationships.
- Daily administrative responsibilities, including paperwork and supporting documentation will be completed and kept in order. It must be ready to be handed in without needing editing.
- You **MUST** be able to understand and follow the processes we have in place to effectively track workflows.
- Working with a team-oriented focus, and a clear understanding of what it means to be an effective team player, as well as being able to deliver results in a fast-paced, customer-focused environment.

Qualifications:

- A valid class 5 driver's license is required
- You **MUST** care about our customers, and want to learn about the critical attributes with this opportunity.
- Prior experience in the field is considered an asset, however training will also be provided.
- A keen understanding of how to operate hand, power, and shop tools, and all safety aspects involved with these activities.
- A keen eye for detail, and high-quality standards for all the work you do.

Apply at Secureall: info@secureall.ca